



Raiser's Edge Consulting Services

Who We Are

Smartech is a leader in business processes and technology consulting, specialized in the implementation of world-class solutions for not-for-profit organizations.

We deliver high-quality products and services, supported by prudent management and best practices.

Our team of highly skilled professionals is dedicated to establishing long-term and beneficial relationships based on the value we deliver, each time.



What We Do

Smartech provides many levels of consulting, including:

- *Project Management*
- *Systems Selection*
- *Process Assessment*
- *System Review and Optimization*
- *Reporting and Analysis*
- *Data Conversion*
- *Data Cleanup*
- *Training*
- *Systems Integration*
- *Customer Development*

Project Management

We first ensure that we understand your current challenge, expressed in your terms. Our team then provides the leadership and experience to ensure your project is successful by addressing those challenges.

Systems Selection

We understand how important it is to select the right system for your organization. By methodically gathering your user requirements, issuance of a comprehensive RFP and careful evaluation, we help you pick the most suitable system that fits your business goals.

Process Assessment

By taking a holistic approach to assess your existing processes, we provide feedback and recommendations for best practice's custom designed for your business.

System Review and Optimization

Specialized in Raiser's Edge optimization, we review your existing system against your business objectives and reporting requirements to recommend high-impact changes to help you better utilize your system.

Reporting and Analysis

Are canned reports meeting your needs? Let us help you develop custom reports that are designed around your needs. Would you like learn about how intranet and data warehouse can save you time and money? Let show you how.

Data Conversion

Our strength as a technology company means that we can help you with the most challenging data conversion projects. With our team of experts, we can handle complex data manipulations, matching and merging.

Data Cleanup

Cleaning up data and fixing duplicates can be very expensive. Using our specialized tools and addressing, both data entry standards and import processes, our objective is to give you the highest data protection. This means that our data cleanup should be the last one you ever need to do.

Training

Properly trained and well-informed staff lead to greater efficiency and job satisfaction. Let our experienced trainers help you.

Systems Integration

The benefits of fully integrated systems are clear. Fewer data entry, fewer errors, no more global updates, data is shared across departments and regional offices. We can help.